



# CFPB: WHAT SETS US APART?

- California Title was among the first companies to receive the audited SSAE No. 16 SOC 1 type II report and the SSAE No. 16 SOC 2 type II report with NO EXCEPTIONS.
- The SOC reports show that California Title is compliant with all of ALTA's Best Practices by independent auditors. This certification shows that not only do we have policies and processes in place but they are being used.
- We demonstrate the great lengths to which we go to ensure all the personal information we receive from our customers is protected.
- We are not only committed to providing you with the best service, but also ensuring the service you receive is upheld to the highest standards of security.
- We continue to remain compliant with ALTA's Best Practices to give you and your clients peace of mind.

**ALTA's Best Practices require compliance in the following categories known as the 7 PILLARS:**

## **7 Best Practices = SECURITY**

Each pillar is complex and has a vast amount of detail. California Title Company has put in a lot of time and money to make sure we are compliant Consumer Financial Protection Bureau (CFPB) compliant.



1. Licenses **COMPLIANT**
2. Escrow Trust Accounting **COMPLIANT**
3. Information Security Management **COMPLIANT**
4. Recording & Pricing Procedures **COMPLIANT**
5. Policy Premium Delivery **COMPLIANT**
6. Insurance **COMPLIANT**
7. Customer Complaint Process **COMPLIANT**



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